

Territories Stolen Generations Redress Scheme

WORKING WITH ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLES

Someone to act on your behalf

You will need to appoint a **redress nominee** if you would like someone to help interact with the Scheme and/or act on your behalf. A redress nominee is a person you trust and who respects your privacy.

Appointing a nominee

If you have a Centrelink Nominee, National Redress Nominee, or legal nominee acting on your behalf, you still need to appoint a redress nominee for this Scheme.

Before your redress nominee can interact with the Scheme or act on your behalf **you and your redress nominee** will need to complete and submit a *Redress nominee* form by:

- Downloading <u>Redress Nominee form PDF 454 KB</u> | <u>DOCX 98 KB</u> from <u>territoriesredress.gov.au</u>
- Calling us on 1800 566 111 and we will send you a form.
- Asking your local Link Up service for a form.

Who can be a redress nominee?

There are two types of redress nominees. You can have an assistance nominee or a legal nominee.

Assistance nominees

Anyone over 18 years old can be your assistance nominee, as long as they agree to take on the role. They can be a family member, community member, friend, support worker or lawyer.

You cannot appoint an assistance nominee if you have an existing guardianship, other legal order or legal arrangement in place that would require someone to act for you in matters relating to the Scheme.

Assistant nominees can:

- Help you complete your application for redress.
- Receive copies of letters and emails.
- Ask us questions about your application.
- Receive phone calls from us about your application.
- Provide us with information.

An assistance nominee cannot:

- Apply, or lodge an application, for redress on your behalf.
- Accept or decline an offer of redress, or sign the deed of release on your behalf.
- Ask for a decision on redress to be reviewed by the National Indigenous Australians Agency.
- Receive redress on your behalf.

Please note: your assistance nominee is not entitled to any of your redress payment.

Legal Nominees

A legal nominee is a person who has authority to make financial, legal and personal decisions on your behalf.

A current legal arrangement must be in place. Otherwise, you can only appoint an assistance nominee.

Legal Nominees can:

- Do all the things above that an assistance nominee can do.
- Apply for redress on your behalf.
- Accept or decline a redress offer on your behalf.
- Accept or decline an offer of redress and sign the deed of release.
- Receive any redress payment into an account held in an applicant's name.

What must your redress nominee do?

Redress nominees must:

- Understand your wishes and act in your best interests at all times.
- Protect your privacy.
- Let us know about any changes in your circumstances.
- Let us know if they can no longer be your redress nominee.

Please note: you can still talk with the Scheme and its Support Services if you have a redress nominee.

Changing your redress nominee

- You can change your assistance nominee at any time.
- You can only change a legal nominee if your legal arrangements change.
- If you think your redress nominee is not acting in your best interests, call us on **1800 566 111** or email <u>help@territoriesredress.gov.au</u>.

If you have any questions about redress nominees please call us on **1800 566 111**, or email <u>help@territoriesredress.gov.au</u>.

Where can I get more information?

For more details about redress nominees, including their obligations and limits of their authority, please refer to the <u>Redress Nominee form PDF 454 KB</u> | <u>DOCX 98 KB</u> on <u>territoriesredress.gov.au</u>