



Australian Government
National Indigenous
Australians Agency



Territories Stolen
Generations
Redress Scheme

Personal Acknowledgement

If you have accepted a Personal Acknowledgement, we will contact you to confirm how you would like that to happen.

A Personal Acknowledgement is an opportunity for your story about your removal and the impact it has had on you to be acknowledged. A senior government person will offer you a personalised and genuine acknowledgement of the resulting harm and trauma.

You can choose if you will have a Personal Acknowledgement and if it will be face-to-face, in writing, or you can have both. You can choose when, where and how you have your Personal Acknowledgement

Find out more

Scheme contacts

www.territoriesredress.gov.au

1800 566 111

Support services

Knowmore legal service **1800 566 966**

Contact the LinkUp in your area.

Thinking about applying for the Territories Stolen Generations Redress Scheme?

Find out what you can expect

The key principle underpinning the Scheme is to 'do no further harm'.

We work with the following 5 principles in delivering the Scheme to you:

Choice

Safety

Transparency

Collaboration

Empowerment

The Scheme offers eligible applicants redress payments of up to \$75,000 and a healing assistance payment of \$7,000, as well as the opportunity for a Personal Acknowledgement.

Deciding if you want to apply

The redress is for Stolen Generations survivors who were removed from their families or communities and whose removal took place in the:

- **Northern Territory** before 1 July 1978
- **Australian Capital Territory** before 11 May 1989
- **Jervis Bay Territory**

Free and confidential support services are available to help you before, during and after you apply for redress. You can speak to these services even if you are just thinking about applying. You can also call the Scheme for advice.



Applying for redress



To apply, fill out the application form. We try to make the form as easy as possible to use. You can have the form in different ways – on paper, on a digital file or online. You can choose how much of your story you include on the form.



We recognise that each story is unique and you do not need to have records of your removal to apply.



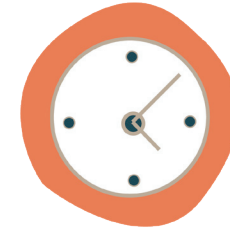
You will need to give us personal information when you apply, including proof of your identity (ID). We will take care of this information and keep it private in line with laws.

You can have someone to help you complete the form and talk to us about your application – a 'nominee'.

There are free support services available to help you with your application.

If a Stolen Generations survivor passes away on or after 5 August 2021, an application for redress can be submitted for them. Contact the Scheme for more information before applying.

After you've applied



As soon as we have your application, we start looking at it to decide if you are eligible for redress.

Each application takes a different amount of time. The process can take quite a while because we have to find old records and confirm all details for every person who applies.



We will contact you with updates

We understand you will want to know what is happening with your application during this time. We might contact you with questions, or we may not need to contact you until a decision is made about your application.

You can contact us while you are waiting if you have questions.

You can choose to withdraw or put your application on hold at any time.

The steps your application takes



Confirmation

We'll contact you to let you know we've received your application. We might have to ask you for further ID at this stage.



Research

We gather information about your removal and eligibility for this redress.



Recommendation

An Independent Assessor will assess your application and make a recommendation to the decision maker, the Delegate.



Decision

The Delegate will make a determination of your eligibility for this redress.



Offer

If you are eligible, we will contact you and offer you redress with a "Acceptance Deed". You can get support to consider this offer.



Review

If you are not eligible, we will contact you and let you know. You can ask for a review of our decision if you choose.



Payment

Once you have completed the Acceptance Deed we will arrange for payment into your nominated bank account. You can choose to have your payment as one lump sum or in instalments. There is free finance advice available to discuss which option is best for you.